



NANA

Since 1891

ABN 13 096 737 352

23rd July 2009

Dear Newsagents,

The Newsagency Industry is extremely saddened by the shocking circumstances surrounding the attack on the Lin family who have operated the Epping Central Newsagency in Sydney's Northern suburbs since November 2002.

Mr Min Lin was a NANA member and active industry participant in his area always looking for new ways to improve service to customers.

The voluntary testimonials from customers and the special gathering at Epping this week is clear evidence of the very high standard of customer connection that has been given by this family, which in turn, provides overall benefit to all of us.

NANA would like to thank the newsagents both current and retired who have offered to help operate the business but until enquiries are completed there is little we can do.

We all belong to the greater newsagent family.

We would also like to thank those agents who have called, some from interstate, expressing concern for the family and particularly their daughter, Brenda.

Mark Fletcher of Tower systems suggested on his blog that a fund could be set up for the daughter and NANA has now arranged a trust through our Bankers Westpac for this purpose. Through a proper process these funds will help provide for the future of Brenda.

The details of the trust facility to which you may voluntarily contribute at any **Westpac Branch** are:

Account name: NANA Epping Central Trust

Branch: BSB 032062

Account number: 329692

In anticipation, we thank you for your kindness.

The Newsagents Association of NSW & ACT Ltd (NANA)

Trustees: Gary Monks
General Manager

Stan Cousins
President

The Newsagents Association of NSW & ACT Ltd (NANA)

14 Telopea Avenue, Homebush West NSW 2140

Telephone: 02 9744 0400

Email nana@nana.com.au

Postal Address:- PO Box 320 SYDNEY MARKETS, NSW 2129

Facsimile: 02 9744 0676

Website www.nana.com.au

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service to

members