SupplyNET

Building a better supply chain

NETWORK SERVICES

NEWSLETTER ISSUE 2 - OCTOBER 2009

CHANGES ARE COMING THAT YOU NEED TO KNOW ABOUT!

October

Simpler EDI returns for XchangeIT LINK agents
Fewer confirmation emails & shipping labels for every return

▶ Maximum of 2 confirmations for each week's return

▶ One confirmation for regular returns + one for any supplementary returns (early & late) makes EDI returns easier

▶ Includes maximum of two sets of shipping labels

October

NETonline - easier end to end returns management
Raise new claims & track the status of all your returns in one place

▶ New returns management screen in NETonline - late October

▶ One screen. One glance. Everything you need

▶ Raise new claims - early, late & regular in the one place

▶ Don't miss credits. One glance tells you any action you need to take to avoid missing credits

Returns

NETonline.com.au   XCHANGEIT

November

Visibility of all physical returns through Track & Trace
Electronic receiving of unsolds in all Network DC's

▶ NSW now live. VIC, SA, WA, QLD follow in October/November

▶ Proof of delivery emails direct to your inbox

▶ Electronic audits of returns claims

▶ Safeguard your credits. Clearly label all returns stock using barcoded labels available through XchangeIT LINK & NETonline

Barcoded & pre-addressed Shipping labels

Box [ ] of [ ]   DELIVER TO:

NETWORK SERVICES
UNIT 2B, M5 INDUSTRY PARK
1 MOOREBANK AVE
MOOREBANK, NSW 2170

Customer Name: Customer Number: 1003014

Reminder

The following supplyNET changes are now LIVE
Reminders to help you benefit from Network Services' Supply Chain improvement program. Go to www.netonline.com.au for more details

▶ Early & late returns now available for return via XchangeIT LINK. Upgrade to LINK now to access. Visit www.xchangeit.com.au for more details

▶ Electronic supplementary returns have replaced paper & POS system print outs. **Paper forms & POS print outs are no longer accepted or credited**

▶ Agents using NETonline & XchangeIT LINK must ship their returns back using the barcoded, pre-addressed shipping labels provided

Stay tuned for further details
Watch out for SupplyNET updates with more detail in your inbox over the coming weeks