



January 27, 2011

IMPORTANT INFORMATION ABOUT THIS BUSINESS

After fifteen years owning this newsagency, I have sold the business to Jonathan and Leila Lai. They will take over in a few weeks.

The landlord has let our current location, shop 165, and we close on Saturday February 12, 2011. Another business, not a newsagency, will be opening here shortly.

Jonathan and Leila will open their new newsagency at our old location, shop 215 (opposite Dick Smith) sometime in April – depending on construction. There, they will have Tattersalls, Intralot, magazines, newspapers, stationery and a range of other services.

We apologise that you will be without a newsagency for some weeks. The timing of this has been affected by the construction impacting our old location and negotiations for a new lease for that space.

There are some housekeeping matters which may concern you:

Lottery syndicate prizes. These need to be collected by Feb. 12, 2011. Winning tickets sold directly through Tatts terminals can be collected from any Tatts outlet or Tattersalls.

Magazine orders. Please collect by Feb. 12. Remaining stock will be returned.

Partworks. If you want to continue to collect while there is no newsagency in the centre, place a backorder with Jonathan once he reopens or source from another newsagency.

Accounts. All accounts must be settled ASAP. These can be either paid at the shop or cheques sent to our head Office: 3A Lynch Street Hawthorn VIC 3122.

Newspaper home delivery account payments. Until the newsagency reopens, please pay the account direct to Eastern Home Deliveries by cheque to the address on your statement.

We have had a wonderful team working here. Of our recent team members, **Ben** is taking up tertiary study in the area of mathematics, **Mandi** has joined Priceline in the centre, **Toni** is at home with her second child, **Jane** has retired, **Jason** is taking a role with the government and **Laura** joins me at my software company.

Thank you for your business over the last fifteen years. It has been a pleasure meeting so many of you in the four different locations we have had in this shopping centre. Please support Jonathan and Leila as they embark on their first newsagency business.

Regards,

Mark Fletcher

Director

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