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Subject: Network Services Update 4
Date: 24 February 2016 2:47 pm
To: Green, Julie JGreen@bauer-media.com.au

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Welcome to Network Services Update for this week. In this email, we will be covering information on the change of Network bipads to GGA title codes as well as other reminders.

NETWORK Bipads to Gordon and Gotch title codes

- For those customers on XchangeIT you would have received an email on Tuesday 23 February outlining the steps that will be taken on the transition of NSC titles to GGA. Please refer to this communication for details.
- For those customers on Computerlink, NBS Palace, POS Solutions, Tower Systems or Access POS, Network Services has supplied the necessary files for updating in your system.
 - If you are on Support these titles will simply be pushed through to your system.
 - If you are not on Support then you will need to follow your own processes to update your system.
- For your reference the full list of titles can be found hosted on www.netonline.com.au.

'TRANSITION' ISSUES - EXCEPTIONS

- In an update to last week the 'Transition' Issue list has been reduced to 92 titles.
- These 'Transition' issues will have been distributed by Network Services but will need to be returned to GGA from 1 March 2016.
- The list has been updated and is hosted on www.netonline.com.au and www.gordongotch.com.au/ggweb/XITChangeover.aspx.
- There is no action for you at this point in time; this is for your information only.

PARTWORKS AND COLLECTABLES

- Information on the transitioning of reorders and backorders of **Partworks and Collectables** to Gordon and Gotch Australia (GGA), was emailed to you yesterday from James Fulton. If you have any queries on this matter call the NSC Customer Service PH: 1300 131 169.

PHYSICAL MAGAZINE RETURNS PROCESS CHANGE

- You would have received an email from Gordon and Gotch, Monday 22 February, in relation to a change in the physical returns process for magazines.
- FAQs will be emailed to you later today from GGA in regards to their new physical returns process.

REFUNDS

- The security cash deposit will be credited to your March statement, with the interest calculated up to and including the 31 March 2016.
- If your account has a credit balance at the end of March, you will receive an Electronic Funds Transfer (EFT) direct to your nominated bank account on the 15th April 2016.
- Should you have any queries please do not hesitate to contact Garry Hunn at ARDept@bauer-media.com.au.

Future communications you will receive are:

| Date | What you will be told | Channels of Communication |
|------------------------|--|---|
| Wednesday 2 March 2016 | <ul style="list-style-type: none">Actions to get ready for GGA's 3 March 2016 first delivery dateChannels of communication for future use | Email and www.netonline.com.au |

| | | |
|---------------------------|--|--|
| Wednesday 9 March 2016 | <ul style="list-style-type: none"> • You are now up and running with your Gotch account • Key information regarding your account | and - www.gordongotch.com.au |
|---------------------------|--|--|

Key points:

- **If you have not yet done so please go directly to www.netonline.com.au and provide us with your bank account details to allow us to refund you any outstanding amounts.**
- There will be a change required in your system in relation to Network Bipads converting to GGA Titles Codes. For those of you on XchangeIT please refer to their email from yesterday. For everyone else please refer to the information above.

Should you have any queries please do not hesitate to contact me at newsagentenquiries@bauer-media.com.au and either myself or one of my team will respond as quickly as possible.

Kind regards
Julie E. Green



National Channel Manager – Newsagents
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